

The Systems 3 Group Training... ensuring businesses meet their key commercial, risk and social objectives.

Developing a Practical QMS –(MQ01) on-site only

Course Description

Looking to implement a quality management system? Is your current system ineffective and in need of a re-design? Does your system need to add value? Do you want a practical course where you can ask all your questions?

This two-day course has been designed to provide you with the knowledge and skills to:

- Effectively design and implement a Quality Management System QMS
- Ensure that organisations achieve tangible benefits from the QMS development and implementation process
- Maximise the involvement of key stakeholders
- Ensure that corporate governance and quality performance improvement issues are captured in the QMS
- Avoid common design and implementation mistakes made by other organisations
- Drive the implementation project through a well-developed implementation strategy
- Obtain top management commitment and involvement through reporting of effectiveness measures

Introduction

- Overview
- Quality /Quality Assurance
- Management Systems
- Quality Management Systems
- Quality Documentation
- Integrated management systems

Review of ISO9001

- ISO 9001 introduction
- Detailed review of ISO 9001
- Typical objective evidence for each requirement of ISO9001
- ISO 9001 & other criteria – a comparison

Corporate Governance

- Legislation
- Due diligence
- Risk Management
- Continual improvement

Development and Implementation

- Formulating a QMS implementation strategy
- QMS implementation model
- Overcoming barriers and challenges
- Avoiding common pitfalls
- Emerging developments

Certification

- Accreditation & certification
- Avoiding common pitfalls during first, second and third party audits
- Process auditing explained
- QMS certification audits – lessons learned

Course Approvals



This course provides a learning and assessment pathway to the following Exemplar Global (formerly RABQSA International) competency unit:

RABQSA-QM: Quality management systems

Participants assessed as competent will meet the Exemplar Global requirements and be issued a certificate of attainment for this competency unit.

Special Features

This course features detailed teaching and interactive discussion on requirements, documentation and implementation strategies. Participants are encouraged to bring examples of existing systems to the course to enable

facilitators customise presentation and coaching to individuals and their organisation.

On-Site Options

This course is offered on an on-site basis only.

HOW TO REGISTER

Please contact us on
+61 7 3856 0033
for a tailor-made,
on-site proposal.

? Questions

info@s3g.com.au

www.s3g.com.au

We have trained over 12,000 students and represent over 200 blue-chip clients internationally.



“ For me, it really helped simplify a daunting process. The case studies and real-life examples and the interactive discussion sessions really helped me fully understand what's required of me. ” **Melbourne, VIC**