

S3G “Tools of the Trade” Workshop Series

The Systems 3 Group Pty Ltd

S3G

>Consulting
>Training
>Diagnostics

Understanding the Accreditation Standards

- A one (1) day program for Care Staff in Residential Aged Care (MA07)

Course Description

What comes first – the resident or the paperwork?..... Of course it's the resident! However, all too frequently it seems the other way around. We know that all aged care staff work hard and desire to have the residents' best interests at heart – but sometimes this desire gets lost in the day to day organised commotion.

This is a practical and highly interactive 1 day program focusing on how the Accreditation Standards relate to care staff. This program is all about building knowledge – the knowledge your care staff need to understand what has to be done by them to support your service in meeting the Accreditation Standards. It sets out to demystify the standards by increasing understanding. Demystifying will lead to greater confidence – confidence in using systems, confidence in improving systems, confidence in talking to assessors and “selling the good care you provide”.

If care staff walk away understanding the things which have to be done, then they can focus the rest of the time on resident care. It's all about getting it right and having fun along the way.

What the course includes?

- Resident Focus
 - ❖ Getting the fun back into aged care
- Continuous Improvement systems
 - ❖ Systems Maintenance
 - ❖ Pro-active CI systems
- Education and Staff Development
 - ❖ Setting up Skills and Knowledge systems
 - ❖ Teamwork
- Information Systems
 - ❖ Staff meetings / handovers
 - ❖ Policies and procedures
- Clinical Care
 - ❖ Clinical Assessment and evaluation
 - ❖ Re-evaluation
 - ❖ Incident reporting
 - ❖ Values - what really matters
- Monitoring Care and Lifestyle
 - ❖ Resident surveys, meetings, etc
 - ❖ Resident Incidents / Accidents /Infections
 - ❖ Staff complaints, incidents and Accidents
 - ❖ Paper work – Audits & Risk assessments



Who should attend this course?

Any residential care provider's personnel responsible for managing resident care including:

- carers,
- assistant nurses, therapy staff
- ENs and RNs

Cost

\$ 286.00 (incl GST). Fees include course materials, lunch and refreshments

Discount Policy

One – two participants – no discount from scheduled fee

Three – four participants from the same organization, booked on the same course – 5% discount

Five or more participants from the same organization, booked on the same course – 10% discount.

Discounts only apply if training fees are received in a single payment. Discounts do not apply retrospectively.

Course Pre-Requisites

Nil

In-house Options

Why should you consider it? Some reasons are:

- It is usually more cost effective to train 5 or more people in-house rather than place them on a public training program.
- This will maximise the benefits of the training as the skills learnt can be implemented immediately. Course participants are not required to "translate" the information to their site after a public training program.
- The training program can be easily modified to concentrate on topics of your choice
- The timing of the program is your choosing

Lets put the resident back where they belong - first! And.... bring the fun back into aged care.

