

ARVA Industry Course “How to Prepare for Accreditation”

Course Code (MR01)

Course Overview

This one + one day training workshop is targeted at key personnel within the industry to provide “practical, hands on” training in the deployment of The Retirement Village Accreditation Standards.

This course is suited to the following participants:

- Those who have not had experience in management systems, surveys / audits and accreditation
- Those who would like to learn more about how to prepare for Retirement Village Accreditation

Day one – off site Self Directed Learning Module includes:

- Overview of the Retirement Village Industry
- Retirement Village Standards
- Management Systems
- Continuous Improvement
- Risk Management
- Customer service & Looking after older clients
- Workbook

One Day Contact Day in Training Room includes:

- ARVA processes for surveying and desk review
- Systems and Continuous Improvement
- Results and Processes
- Monitoring Systems
- ARVA standards
- Accreditation Applications
- On Site Survey process





Course Approvals



**Australian
Retirement Village
Accreditation®**

This course is approved by the Australian Retirement Village Accreditation.

